

The **SysDesk** suite is in accordance with the **ITIL** process. It consists of following autonomous and united modules:

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|--------------------|--|
| SysDesk: | Module of management of PC's replacement automation |
| SysInvent: | Asset inventory module |
| SysAudit: | Module of audit of the use of the software |
| SysInstall: | Module of creation of "generic" masters |
| SysPackage: | Module of creation of installation package |
| SysPatch: | Module of patches installation |
| SysRemote: | Module of remote hand |
| SysCopy: | Module of user data backup |
| SysWarning: | Module of alert and surveillance of servers and machines |
| SysLicense: | Module of inventory and management of licenses |
| SysStorage: | Module of stock management |
| SysEvent: | Module of display events on remote computer |

This software suite works with a data base MySQL

1. Parc Identification

2. Installation Schedule



Detail summarized by modules:

SysDesk: module of management of PC's replacement automation, including:

- The management of the meetings with the users, the functional schedules and the operational schedules:

- Application multi-site, multi-schedules, multi-users, multi-technicians
- Management of the states of PC's realization
- Make appointment with the user in the schedule of the technicians
- Recipe of the PC by the user
- Screens of follow-up
- Management of the authorized software, management of packages installation
- Statistics of installation.

- **SysDesk** facilitates the replacement of PC

- **SysDesk** supplies states necessary for the follow-up of the replacement of the PC

SysInvent: Module for asset inventory

SysInvent is a product of Inventory of the computer equipment. It gives the following information of PC under Windows (95, 98, Mrs, NT4, 2000, XP, vista):

- Systems, disk spaces, network, printers, peripherals, base of registers,
- Software installed on the PC, the versions, the sizes, the paths,
- WMI (Windows Management Interface) on 2000, XP. It precise information and of low level about the hardware of the machine (memory slots, BIOS, ports of communications, etc.)

SysAudit: Module of audit of the use of the software

SysAudit, is a product to inventory the use of the software of PC. It allows to know the date and the duration of use of the software by the user. The consolidation of the audits of a complete park gives the list of the most used software and books them.

SysInstall: Module of creation of "generic" masters

SysInstall, is a product which allows to automate the installation of a machine under Windows, in particular for Windows vista, Windows XP, Windows 2000 and Windows server 2003. The installation of the PC can be made:

From scratch ", the pc is virgin of installation

From existing Windows, installation over the existing system

SysInstall also gives the possibility of realizing images of discs.

SysInstall install a new whatever its mark / model / configuration.

SysPackage: module of creation of installation package

SysPackage, is a product which allows to create package of deployment application (remote deployment). It create package of ".msi" format or specific format to automate an installation. Package are also use with **SysInstall** module

SysPatch: Module of patches installation

SysPatch, is a product which allows to install patches in automatic from a reference of approved patches: analysis of PC and installation from a source of downloading.

SysRemote: Module of remote hand at distance

SysRemote, performed the functions of remote hand at distance. It does not require the installation of a permanent agent on remote PC, the agent is settled during the remote hand and remove after.

SysCopy: Module of data backup of users PC

SysCopy, performed the function of backup data of the user. This module can be settled down on the opening or the close session of the user. It update the modified data on server. Copies can be : just a simple copy from source to destination, in mirror mode or in synchronization mode.

SysWarning: Module of surveillance of the state of the servers or PC

SysWarning is a supervision module of the servers and PC. It works remotely without installing anything on remote computer. It allows to identify exactly the presence of the selected servers, watch the state of disk saturation, and any service (standard or specific). It alerts on a console of the events and by email if requested.

SysEvent: Module of posting alerts on the PC

SysEvent allows to post message of alert on the PC to warn them very quickly of an incident. Very useful for the communication, but also to warn that a server is for a moment unavailable. This product could be coupled with the module of surveillance **SysWarning** to show the alerts.

SysStorage: Module of stock management

The acquisition of the data of management of the stock is realized thanks to the module **SysStorage**. This module consists of an interface allowing to manage the stock in expectation, the current stock and the archived stock. It also allows to manage consumables.

SysLicense: Module of licenses management

With a "native" Interface graphic Web and multi-sites, **SysLicense** proposes the following features:

- Listing of the licenses of a site (classic, multiple, in token, etc. – expired - settled/non settled)
- Edition / input of proofs of licenses (Name of the editor, Name of the software, the version, etc.)
- Location of the proofs and the supports

All modules benefits of added following tools :

SysQuery: Tool of requests

SysQuery proposes the possibility of requesting data bases and to set the results of data into forms.

ServiceRemote: Tool of remote process execution

ServiceRemote remotely install agent to launch remote process. The agent is remove or deactivated after process launch

Customer success stories

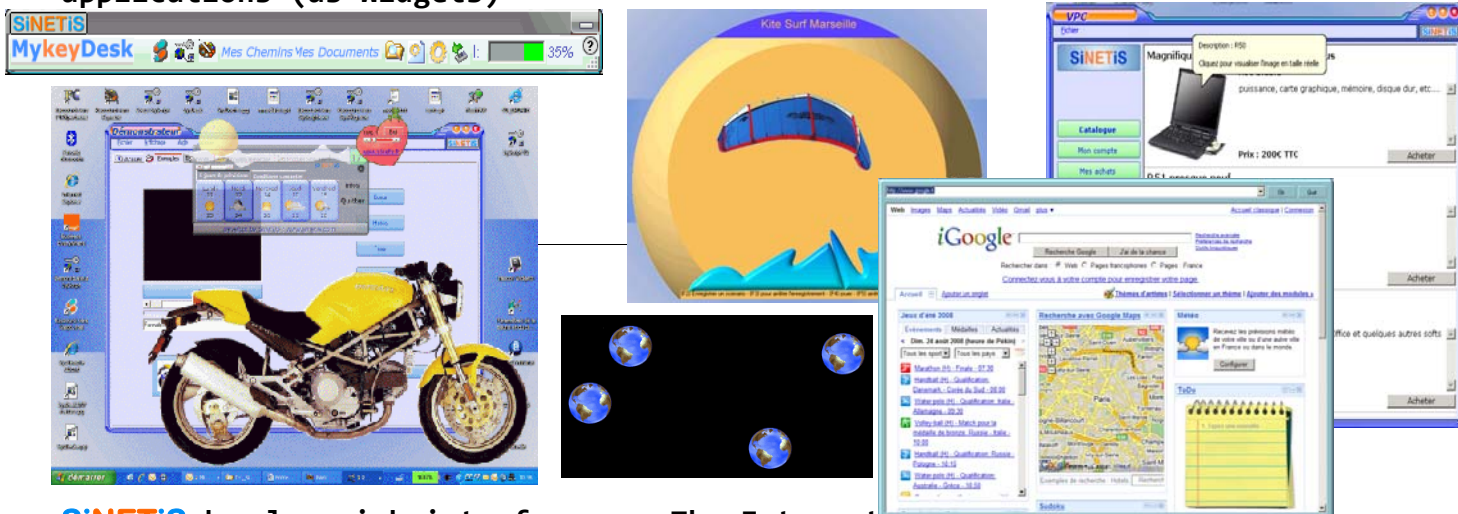
This Suite of softwares provide possibility to migrate park of PC or to manage continuously park of PC.

*With Neuf Telecom, **SiNETiS** migrate 3000 PC in 5 mouths, with a team of 8 persons on 25 sites in france.*

*With St MicroElectronics, **SiNETiS** migrate 400 PC in 5 weeks, with a team of 4 persons.*

*With CEA grenoble, **SiNETiS** products manages 2000 thousands PC replacement each year.*

All our products are developed in **SyScript version WebAndPlay**: programming language allowing to create applications or Web sites which work directly on The Internet. **WebAndPlay** provide hosted solutions. **SiNETiS** provide a new web model to create ultra-light and fast Internet applications (as Widgets)



SiNETiS develop rich interfaces on The Internet.

SiNETiS provide a complete web environment (client/server/database)

SiNETiS environment is compatible with existing environment

SiNETiS makes run its application on light OS, on USB KEY with portable applications and computer disk less.

They rely on us

THALES 

Autonomous port of Marseille 

Autonomous Port of Havre 

 Chamber of Commerce (CCIMP)

RICARD 

ST MICROELECTRONICS 

 Ministry of Health

General Council of the Somme 

CASTORAMA 

 LARIBOISIERE hospital

ESSEC 


Hospital of PERPIGNAN 

CNMSS 

 Polyclinique of Louvière

Cea (site of Grenoble, site of CADARACHE) 

Operational Marketing ETO 

Neuf Telecom (Internet provider) 

The Institute of radioprotection and nuclear security 